

At Your Service



City of Carlsbad
Public Works

2001-2002

CONTACT INFORMATION

Questions & Services Provided by Public Works

At Your Service

Backflow Devices	438-2722
Bulky Item Collection	438-2722
Dead Animal Pickup	438-2722
Fire/ Water Lines	438-2722
Graffiti Hotline	434-6700
Household Hazardous Waste Disposal	1-800-CLEAN-UP
Inspection Requests	438-3891
Leaks—Fire Hydrants/ Meters/ Water/ Into Street	438-2722
Low Flow Toilet Vouchers	1-800-986-4538
Missing Manhole Covers/ Valve Cans/ Water Lids	438-2722
Mud Slides	434-2980
No Water	438-2722
Parks Maintenance	434-2824
Permits—Development/ Home/ Room Additions	602-2750
Plancheck status	602-2750
Pothole Repairs	434-2980
Project Status	602-2720
Rancho Santa Fe	599-3738
Vista/ Carlsbad	1-866-591-1694
Sewer Backups & Smells	438-2722
Street Flooding	434-2980
Street Lights & Sweeping	434-2980
Storm Drain—Blockage or Dumping	602-2799
Storm Water Hotline	602-2799
Traffic Signal Repair	434-2980
Trash Collection	929-9400
Trees & Median Maintenance	434-2824
Water Bills	602-2405
Water Conservation	438-2722
Water Meter Application	602-2750
Water Meter Installation	438-2722
Water Pressure—High/ Low	438-2722

Public Works provides a variety of important behind-the-scenes services for the community. From ensuring that clean water is available when you shower to repairing a troublesome pothole on your street to building a new park for your neighborhood, Public Works is working to make Carlsbad a better community. We are “**At Your Service**” and committed to providing top quality services to the Carlsbad community.

Public Works has four major functions—we design, construct, operate and maintain all public infrastructure within the City’s limits.

DESIGN & CONSTRUCT

- Design and construct Capital Improvement Projects including new roadways, buildings, water, recycled water and sewer systems
- Design and program traffic signals
- Review plans for new developments
- Ensure that developers meet the City’s Growth Management Standards



OPERATE & MAINTAIN

- Maintain existing roads
- Replace street lights and signs
- Maintain City buildings and vehicles
- Operate and maintain water, recycled water and sanitation systems
- Maintain parks, athletic fields, public trees and medians
- Manage the City’s environmental programs including solid waste disposal, recycling and storm water protection



Residential Recycling

Nearly 50% of household trash is recyclable. Through a contract with Waste Management, residents can have recyclable items picked up on their trash day. Waste Management provides residents with recycling containers to make recycling easy and hassle-free. Simply sort items such as newspaper, aluminum cans, glass or plastic into their respective containers and set them out with your trash on collection days.

If you need recycling containers, please call 929-9400.

Used Oil Recycling

Used motor oil is 100% recyclable. You may recycle up to 5 gallons of used motor oil at various locations within the City. Do **not** mix with other liquids, including water, antifreeze, gasoline, or parts cleaner.

Please call **434-2980** for locations and hours of operation.



Visit our website at <http://www.ci.carlsbad.ca.us/cserv/3works.html> for more information.



Household Hazardous Waste

Commonly used household products such as **paints, cleaning solvents, metal polish or pesticides**, whose labels contain words like **poison, toxic, warning, danger or caution** are hazardous and may harm people, fish, wildlife and the environment if not disposed properly. These items should be taken to a household hazardous waste (HHW) collection facility.



The City of Carlsbad has contracted with the City of Vista for our residents to dispose of HHW at the following location:

**Household Hazardous Waste
Collection Facility
1145 East Taylor Street
Vista, CA 92084**

Please call **1-800-714-1195** or **1-800-CLEANUP** for hours & additional information.

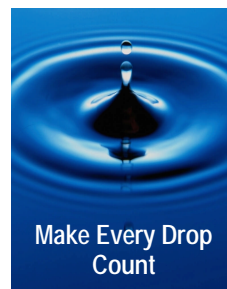
Water Conservation

The City is committed to implementing conservation and public information programs that will reduce water demand and lessen our dependency on imported water supplies.

The following conservation programs are available through the City:

Toilet & Washing Machine

Vouchers: Residential Customers may call 1-800-986-4538 to request a voucher worth \$75 toward the purchase of a new high-efficiency clothes washer or an ultra-low flush toilet. Vouchers must be redeemed at time of purchase.



On-site Water Use Survey: Our Water Conservation Specialist will come to your home or business and perform a thorough indoor/outdoor water survey, including recommendations on water usage improvements for your property.

For more information, please call 438-2722.

Storm Water Protection

Did you know that water that goes into the storm drains flows directly into our creeks, lagoons and oceans, **WITHOUT** treatment?



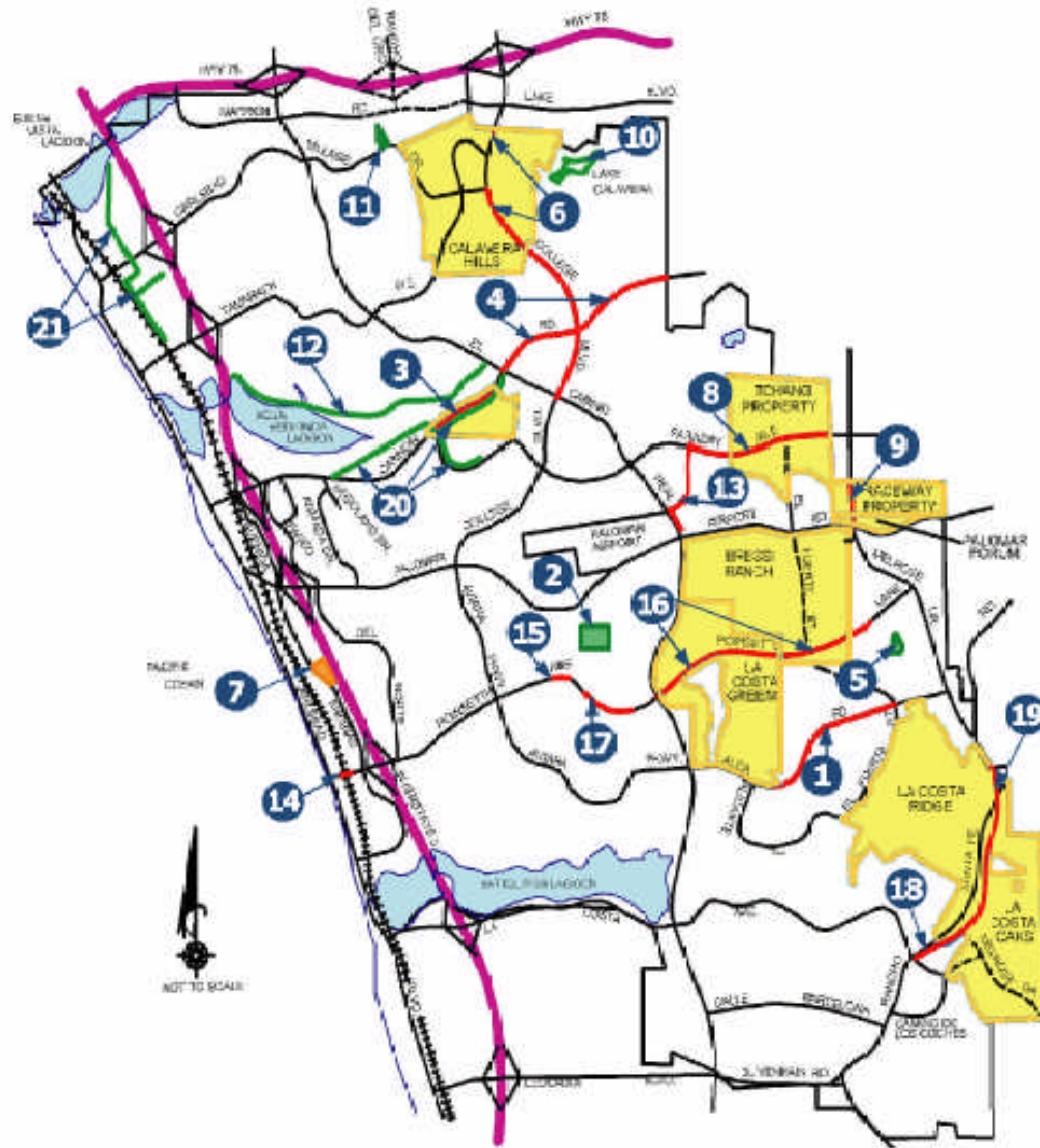
Storm drains are **NOT** connected to sanitary sewer systems and treatment plants. The untreated rainwater and the pollutants it carries flow directly into our creeks, lagoons and ocean.

The primary purpose of a storm drain is to carry rainwater away from developed areas to prevent flooding. However, storm drains also carry pollutants like oil from our cars, chemicals from landscape watering and swimming pools, pet waste and a variety of other pollutants that wash down the street and into the storm drain.

The Carlsbad Storm Water Protection Program is part of a statewide effort to protect our creeks, lagoons, ocean and other natural water bodies from pollution.

For more information about how you can help protect our environment or to help out as a volunteer, please call 602-2799.

Map of Major Projects



LEGEND

■ Road Projects	■ New Developments
■ Sewer/ Storm Drain Projects	■ Lakes & Lagoons
■ New Facilities	■ Future Parks

At Your Service

Development & Construction

The map to the left shows some of the major developments, roads, parks and construction projects that are taking place within the City. The projects listed below correspond to the numbers on the map.



Construction on Rancho Santa Fe Road, Phase I & II (#18 & 19 on map) began Spring 2002 and should be completed Summer 2004.

- 1—Alga Road Medians
- 2—Aviara Park
- 3—Cannon Road Reach 2B
- 4—Cannon Road Reach 3 & 4
- 5—Carrillo Ranch Park
- 6—College Boulevard
- 7—Encina Basin Water Reclamation Facility
- 8—Faraday Avenue
- 9—Melrose Drive
- 10—Lake Calavera Reservoir Improvements
- 11—Larwin Park

- 12—North Agua Hedionda Interceptor
- 13—Orion Street
- 14—Poinsettia Lane Overcrossing
- 15—Poinsettia Lane, Black Rail Road to Zone 19 (Reach C)
- 16—Poinsettia Lane, East of El Camino Real
- 17—Poinsettia Lane, West of El Camino Real (Reach E)
- 18—Rancho Santa Fe Road, Phase I
- 19—Rancho Santa Fe Road, Phase II
- 20—South Agua Hedionda Interceptor, Phase II
- 21—Vista/ Carlsbad Sewer/ Storm Drain Replacement



Open-cut trenching construction activities are part of the Vista/ Carlsbad Sewer/ Storm Drain Replacement Project (#21 on map).

Did you know . . . ?

. . . The estimated value of all public infrastructure—roads, water systems, sewer systems, parks, storm drains, facilities—in Carlsbad are estimated at \$1,250,000,000.

. . . There are over 600 acres of parks and open space in Carlsbad. These parks and open spaces are maintained by Park Maintenance personnel.

. . . Potable water in Carlsbad has consistently been 99% free of coliform bacteria for the last four years.

. . . Each person per household uses 150 gallons of water per day for bathing, flushing, cleaning and irrigation.

. . . Due to heightened energy awareness, Carlsbad has reduced electrical usage in City facilities by 15% since May 2001.

. . . Streets Maintenance staff maintains and repairs over 7200 street lights and appurtenances annually.

. . . In the 2001 Public Opinion Survey, residents responded that they recycle 63% of recyclable materials.

. . . There are 140 projects in the current Capital Improvement Program.

. . . “Right-of-way” is the term used to describe land that is reserved for public access or use—for example, a street, sidewalk or median. These areas are generally maintained by the City.



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